

# Data protection declaration

Last modified: 24th May 2018

The operators of these pages take the protection of your personal data very seriously. We treat your personal data confidentially and in accordance with the statutory data protection regulations and this privacy policy.

The use of our website is usually possible without providing personal information. As far as on our sides personal data (for example name, address or E-Mail addresses) are raised, this takes place, as far as possible, always on voluntary basis. These data will not be disclosed to third parties without your explicit consent.

Please note that data transmission over the Internet (for example, when communicating via e-mail) may have security vulnerabilities. A complete protection of the data from access by third parties is not possible.

This Privacy Policy applies to the use of on our website offered request form, on which personal data can be entered.

## 1. General

In order to be able to process your request or booking, it is necessary store and process the data provided by you.

The above-mentioned company (Landlord) will be called "provider".

There will be a transfer of the data you provide to the management system. This transfer takes place in particular at above-mentioned Landlords, if necessary, also to tourism associations, reporting providers, payment providers and other companies that are connected to management system and / or landlord.

The use of personal information by the provider is governed by applicable law and the consent you have given us to use your information.

## 2. Collection of data

In the context of a request or booking, you provide relevant data for the implementation of the same. These are usually name, e-mail address and address, if necessary, but also dates of birth or other personal data. These data are collected only to the extent permitted by law and only with your consent and through your active participation. Insofar as the consent is electronically

declared in the context of the services, the legal information obligations are taken into account and this approval is recorded by suitable technical systems.

### 3. Information offered by the provider in accordance with the Telecommunications Act

By acknowledging this privacy policy and by actively confirming this persual, you consent pursuant to Section 107 (2) of the Telecommunications Act 2003 that the providers may send you information and advertising about their respective service offer by e-mail to the e-mail address provided by you. You can revoke your consent at any time in writing by mail or email to the provider.

### 4. Consent to the Privacy Policy

You acknowledge that you have read and fully accept this Privacy Policy.

You agree that your personal data will be transmitted to the management system, so that you will receive additional information in connection with the booking (eg travel information, offers such as travel cancellation insurance, events at the destination, products, etc.).

The providers can enrich the information you have provided with other data related to the request / booking with further information, process it and transmit it. In particular, this may occur in the following cases: storage of the additional services booked by you and passing on this information to external service providers (eg passing on the information that you have booked a morning bread service to the appropriate bakery), recording your special requests to improve the quality of service (eg If you wish that the service staff never enters the room in the morning, this information will be saved and will be visible to the lessor even with a new booking), storage and exchange of guest reviews (for example, the landlord can identify you as a particularly pleasant guest and inform VIP guests separately about special offers).

You can your revoke your consent given in point 4. at any time in writing by mail or by email to the parties.

### 5. Storage, information about and deletion of personal data

In order to be able to offer you the best possible service when (re)booking an offer from the landlord, the management system offers the landlord the possibility to store personal data in the so-called guest card in the long term.

The providers are obliged to comply with the applicable tax laws and store all data related to a booking / payment and hand them over to the local authorities upon request. The storage of personal data thus takes place at least for the legally stipulated period of retention.

You can always request information about the stored data concerning you from the providers. This request must be made by correspondence (email or post).

At any time you can arrange for the deletion of the data concerning you (with the exception of the data subject to the retention obligation defined under 5.). This cancellation request must be made in writing (by email or post) to the providers separately. The providers will inform you about the deletion of the data with a deletion protocol.

## 6. Note on online dispute resolution

Online dispute resolution pursuant to Art. 14 para. 1 ODR-VO: The European Commission provides a platform for online dispute resolution (OS) which can be found at <http://ec.europa.eu/consumers/odr/>.

## 7. Changes to this Privacy Policy

We may update our privacy policy from time to time. Therefore, it is recommended that you check this page regularly for changes. We will inform you about changes by posting the new privacy policy on this page. These changes will take effect immediately after publication on this page.

## 8. Name and address of the controller

Current contact data can be viewed at any time under the data given in the imprint.

If you have questions, suggestions or concerns about this policy or about the use of your data, please contact us directly below the address given in the imprint.

### **Responsible:**

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